

## MANAGEMENT SUMMIT

10th JUNE, 2019

### MORNING

08:50 - 9:00 **Welcome Opening**  
Enterprise Agility Europe & Management Summit Introduction

09:00 - 10:00 **Keynote**  
"Pragmatic, actionable, evidence-based guidance: Why we need the Kanban Maturity Model" - **David J Anderson, Chairman, Kanban University, Seattle, USA**

10:00 11:00 **Panel Discussion 1**  
Enterprise Agility Challenges - Chairperson **Teodora Bozheva** - with **Brett Ansley, eDreams** - **Fernando Santaella, BBVA** - **Javier Ferrer, Nationale Nederlanden** - **Amit Kaulagekar, FIS Global**

11:00 - 11:30 **Coffee Break & Pintxos**

11:30 - 12:30 **Panel Discussion 2**  
Technological Challenges in Enterprise Agility Initiatives - Chairperson **Todd Little** with **Sonya Siderova - Nave, Mahesh Singh - Swift Kanban, Guillermo Montoya - Deiser/Atlassian, Dimitar Karaivanov - Kanbanize** (Confirmed)

12:30 - 13:30 **Presentation**  
Leadership Maturity illustrated by Game of Thrones  
**Steve McGee, CEO, David J Anderson School of Management, Seattle, U.S.A**

### AFTERNOON

13:30 - 14:45 **Lunch**

14:45 - 16:20 - **95 Minute Workshop: Track One**  
Kanban Maturity Model Workshop - **Berriprocess, Bilbao, Spain**

14:45 - 16:20 - **95 Minute Workshop: Track Two**  
Fit For Purpose Workshop - **Alexei Zheglov, Lean A-to-Z**

14:45 - 15:35 - **Presentation: Track Three**  
Sustainable Business Agility: Building Employee Engagement through Data-Driven Workflows, **Sonya Siderova, Nave**

15:35 - 16:20 - **Presentation: Track Three**  
Business Agility through the Eyes of a Metalhead CEO,  
**Dimitar Karaivanov, Kanbanize**

16:20 - 16:50 - **Lean Coffee**

16:50 - 17:45 **Keynote**  
Risky Business: Real Options for Business Agility, **Todd Little, Mauvius Group, Seattle, U.S.A**

18:00 - 21:30 **Afternoon / Evening Cocktail Party**  
Offices of David J Anderson School of Management, Bilbao,

## MAIN CONFERENCE

11th JUNE, 2019

**TRACK ONE**  
**FINANCE, FINTECH, INSURANCE**

**TRACK TWO**  
**INDUSTRIAL, RETAIL, ECOMMERCE**

**Time**

Time	TRACK ONE FINANCE, FINTECH, INSURANCE	TRACK TWO INDUSTRIAL, RETAIL, ECOMMERCE
09:00 - 10:00	<b>"The Kanban Maturity Model in Action": 3 Case Studies Hosted by Teodora Bozheva, Berriprocess</b>	
10:00 - 10:45	<b>Presentation:</b> Desarrollando la agilidad en BBVA – Finanzas España <b>Juan José Gil, BBVA</b>	<b>Presentation:</b> Zero to One with Kanban Method at CEMEX, <b>Kaveh Kalantar &amp; Daniel Escudero Romero, CEMEX</b>
10:45 - 11:15	<b>Coffee &amp; Pintxo Break</b>	<b>Coffee &amp; Pintxo Break</b>
11:15 - 12:00	<b>Presentation:</b> Lean Agile Portfolio & Program Management, <b>Javier Ferrer Martin, NN</b>	<b>Presentation:</b> Kanban at Petrobras: How 30 teams delivered better results through the lens of ESP and KMM. <b>Amanda Varella, Petrobras</b>
12:00 - 12:45	<b>Presentation:</b> Kanban and Enterprise Services Planning in Pensions and Investments Processing, <b>Amit Kaulagekar, FIS Global</b>	<b>Presentation:</b> A path to achieve sustainable continuous transformation, <b>Xavier Albaladejo, MANGO</b>
12:45 - 13:45	<b>Lunch Break</b>	<b>Lunch Break</b>
13:45 - 14:30	<b>Presentation:</b> Dealing with Dependencies and Achieving Smooth Flow in 6 Months, <b>Ivaylo Gueorguiev European Software Institute Central &amp; Eastern Europe</b>	<b>45 Minute Workshop:</b> Dynamic Reservation Systems - Better Scheduling Upcoming Work, <b>Maria Torrijos, Senior Product Owner, Adevinta, Spain</b>
14:30 - 15:15	<b>Presentation:</b> Adam Wu, Michelle Cheng - Several key factors Chinese major banks adopted to enhance business agility and smoothen their FinTech journey.	<b>Presentation:</b> Revealing the customer's needs with Fit For Purpose. <b>Andressa Chiara &amp; Marco Dubovski</b>
15:15 - 15:45	<b>Light Coffee Break</b>	<b>Light Coffee Break</b>
15:45 - 16:30	<b>Presentation:</b> Breaking the Plateau with KMM, <b>Susan Bartel / Accredited Kanban Trainer</b>	<b>90 Minute Workshop:</b> "How Agile Are We?" An executive dashboard providing meaningful information <b>Shuman Ip, Product Delivery Manager, LoyaltyOne.</b> The company behind Canada's largest loyalty program – AIR MILES® Reward Program.
16:30 - 17:15	<b>Presentation:</b> Challenges and Learnings: Pursuing Business Agility at Zurich Insurance <b>Jaume Jornet &amp; Peter Kershbaumer</b>	
	<b>Short Break 15mins</b>	
17:30 - 18:30	<b>Alexei Zheglov "Excellence from touchdown to takeoff" : Fitness for Purpose in the Travel Industry</b>	